

CarelonRx Pharmacy

Medication home delivery that's focused on you



A stress-free pharmacy experience

Imagine never having to wait in line at the pharmacy for your medications, and being able to connect with a pharmacist any time.

Welcome to CarelonRx Pharmacy—Wellpoint prescription home delivery service that can save you time, money, and worry.

What makes CarelonRx Pharmacy different?

CarelonRx Pharmacy is designed to be stress-free at every step in the pharmacy process.

- Medications are delivered straight to you at no extra charge.
- You can securely track every delivery on your smartphone or online.
- Enhanced prescription status updates, with tracking from order to delivery.
- You can access your medical, pharmacy, and doctor's information in one place.
- You'll have all the information you need to feel more confident about your health.
- Your auto-refills and renewals are automatic, with savings applied whenever possible*.
- You will always know exactly what your medications cost before filling them.
- You can connect with a pharmacist by voice, text, or chat—any time.



Want to learn more?

Call the CarelonRx Pharmacy
Contact Center at
833-396-0309 (TTY: 711)

How do you start with CarelonRx Pharmacy?

There are three ways to transfer your medications with CarelonRx Pharmacy:



Use your health plan's app, called Sydney, to transfer your prescriptions.



Tell your doctor you want prescriptions filled by CarelonRx Pharmacy.



Call the CarelonRx Pharmacy Contact Center 24/7 at 833-396-0309 (TTY: 711) any day, any time.

Want more information?

Call the CarelonRx Pharmacy Contact Center at

833-396-0309 (TTY: 711)

available 24 hours a day, 7 days a week



*Pending clinical reviews that may identify generics, equivalents, and coupons.

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CarelonRx, Inc. is an independent company providing pharmacy benefit management services on behalf of your health plan.